

SHAFTSBURG Docket: 1381298 - 48882			
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOD for review			
Page	Document	Return to Flow	
1.	Request/approval to study for discontinuance (02/10/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.	Highway map with community highlighted (03/02/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5.	Eviction notice (if appropriate) (04/15/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6.	Building inspection report and original photos of building deficiencies (if appropriate) (04/15/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7.	Post Office and community photos (03/02/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8.	PS Form 150, Postmaster Workload Information (04/18/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9.	Worksheet for calculating work service credit (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
10.	Window transaction record (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
11.	Record of incoming mail (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
12.	Record of dispatched mail (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
13.	Administrative postmaster/OIC comments (03/02/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
14.	Inspection Service/local law enforcement vandalism reports (03/02/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
15.	Post Office fact sheet (11/22/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.	Community fact sheet (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
17.	Alternate service options/cost analysis (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
18.	Form 4920, Post Office Fact Sheet (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
19.	Recommendation and Service Replacement Type (03/28/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
20.	Questionnaire instruction letter to postmaster/OIC (04/06/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
21.	Cover letter, questionnaire, and enclosures (03/28/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
22.	Returned customer questionnaires and Postal Service response letters (03/28/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
23.	Analysis of questionnaires (07/08/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
24.	Community meeting roster (06/09/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
25.	Community meeting analysis (06/09/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
26.	Community meeting letter (Need to set before questionnaire if not held before) (03/28/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
28.	Congressional inquiry and Postal Service response letter (if appropriate) (03/31/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
29.	Proposal checklist (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
30.	District notification to Government Affairs (07/11/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
31.	Instructions to postmaster/OIC to post proposal (07/11/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
32.	Invitation for comments exhibit (07/11/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
33.	Proposal exhibit	<input checked="" type="checkbox"/>	<input type="checkbox"/>
34.	Comment form exhibit (10/03/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
35.	Instructions for postmaster/OIC to remove proposal (07/08/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
36.	Round-date stamped proposals and invitations for comments from affected offices (10/03/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
37.	Notification of taking proposal and comments under internal consideration (09/20/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
38.	Proposal comments and Postal Service response letters (07/08/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<input checked="" type="checkbox"/>	<input type="checkbox"/>
40.	Proposal Analysis of comments (11/09/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
41.	Revised proposal (if appropriate) (07/08/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
42.	Updated PS Form 4920 (if appropriate) (09/13/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
43.	Certification of record (10/04/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
44.	Log of Post Office discontinuance actions (10/04/2011)	<input checked="" type="checkbox"/>	<input type="checkbox"/>



02/10/2011

NANCY RETTINHOUSE
DISTRICT MANAGER
GREATER MICHIGAN PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the eighth congressional district.

Post Office Name:	SHAFTSBURG
Zip+4 Code:	48882-9800
EAS Level:	11
Finance Number:	258590
County:	SHIAWASSEE
Proposed Admin Office:	PERRY
ADMIN Miles Away:	5.0
Near Office Name:	PERRY
Near Miles Away:	5.0
Number of Customers:	
Post Office Box:	103
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	103
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 01/30/2009.

walk in revenue for 2010 was \$52570, with a total operating expense of \$89399, currently has 103 boxing customers. Currently earning 2.2 window hours daily.

DOUGLAS LOVETT
Manager, Post Office Operations

Approval to Study for Discontinuance:

02/10/2011

DISTRICT MANAGER
GREATER MICHIGAN PFC

DATE



Docket: 1381298

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/24/2011
Fax No: (616) 776-6182



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office.

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/24/2011
Fax No: (616) 776-6182



Post Office™ Locations

[PRINT](#) | [BACK](#)

Post Office™ Locations near 48882



- 1 Post Office™**
Location - SHAFTSBURG
 7090 W BEARD RD
 SHAFTSBURG, MI 48882-9800
 (800) ASK-USPS
 (800) 275-8777
0.4 mi

Business Hours
 Mon
 8:00am-11:30am
 12:30pm-4:00pm
 Tue
 8:00am-11:30am
 12:30pm-2:00pm
 Wed-Fri
 8:00am-11:30am
 12:30pm-4:00pm
 Sat
 9:30am-10:30am
 Sun
 Closed
- 2 Post Office™**
Location - PERRY
 200 N MAIN
 PERRY, MI 48872-9700
 (800) ASK-USPS
 (800) 275-8777
4.5 mi

Business Hours
 Mon-Fri
 10:00am-1:00pm
 2:00pm-4:30pm
 Sat
 9:30am-11:30am
 Sun
 Closed

Services
[Passport Application Services](#)
 Service hours may vary. Please check link for business hours.
- 3 Post Office™**
Location - LAINGSBURG
 221 E GRAND RIVER RD
 LAINGSBURG, MI 48848-8601
 (800) ASK-USPS
 (800) 275-8777
6.4 mi

Business Hours
 Mon-Fri
 8:30am-11:00am
 12:00pm-4:30pm
 Sat
 9:00am-11:00am
 Sun
 Closed

4

Business Hours



Eviction Notice

A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/24/2011
Fax No: (616) 776-6182



Building Inspection Report

A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/24/2011
Fax No: (616) 776-6182

DOCKET # 1381298-48882

ITEM # 7a

PAGE # 1 of 14



DOCKET # 1381298-48882

ITEM #

7b

PAGE #

2 of 14



DOCKET # 1381298-48882

ITEM #

7e

PAGE #

2 of 14



DOCKET # 1381298-48882

ITEM #

7d

PAGE #

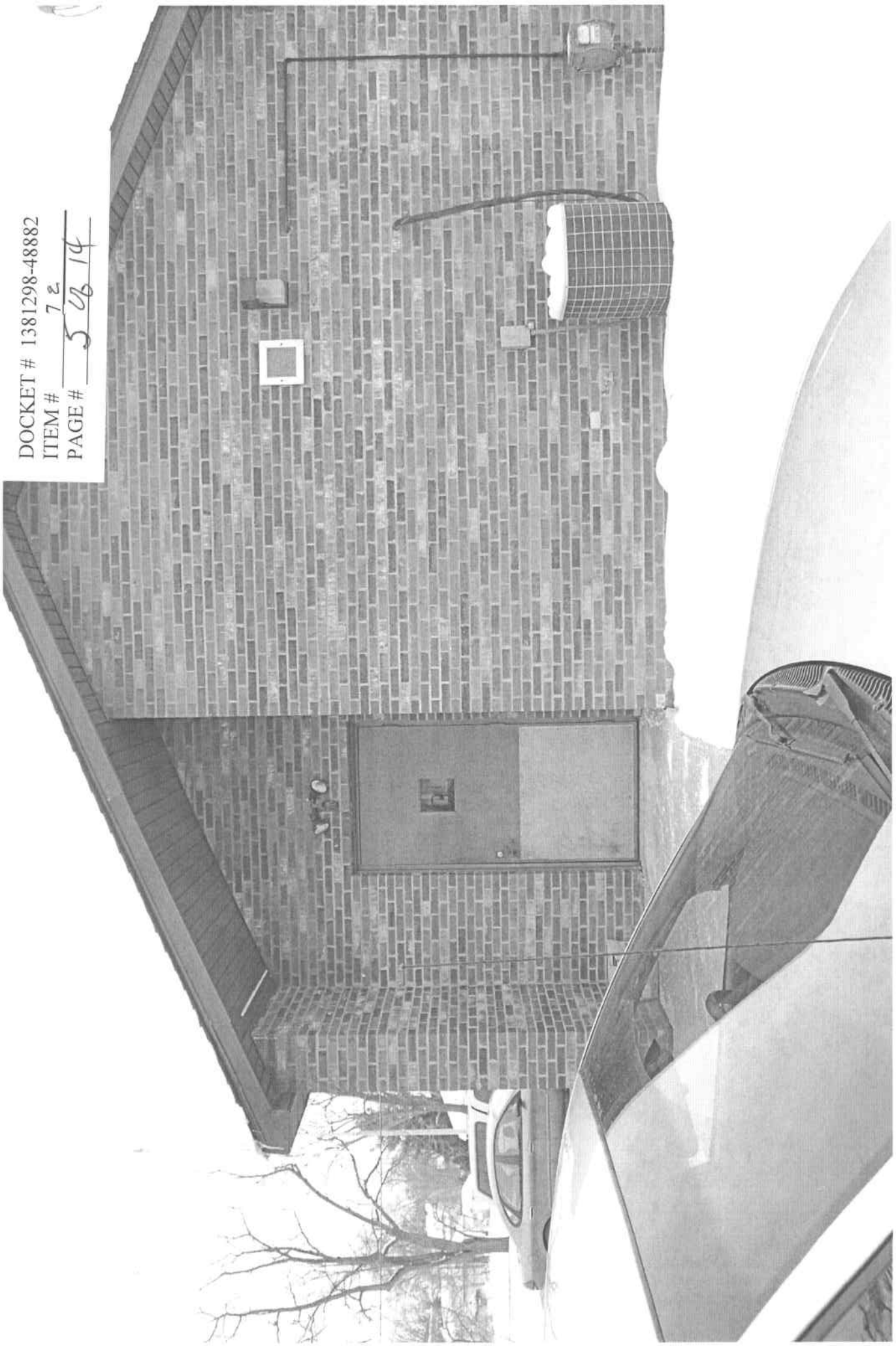
4 of 14

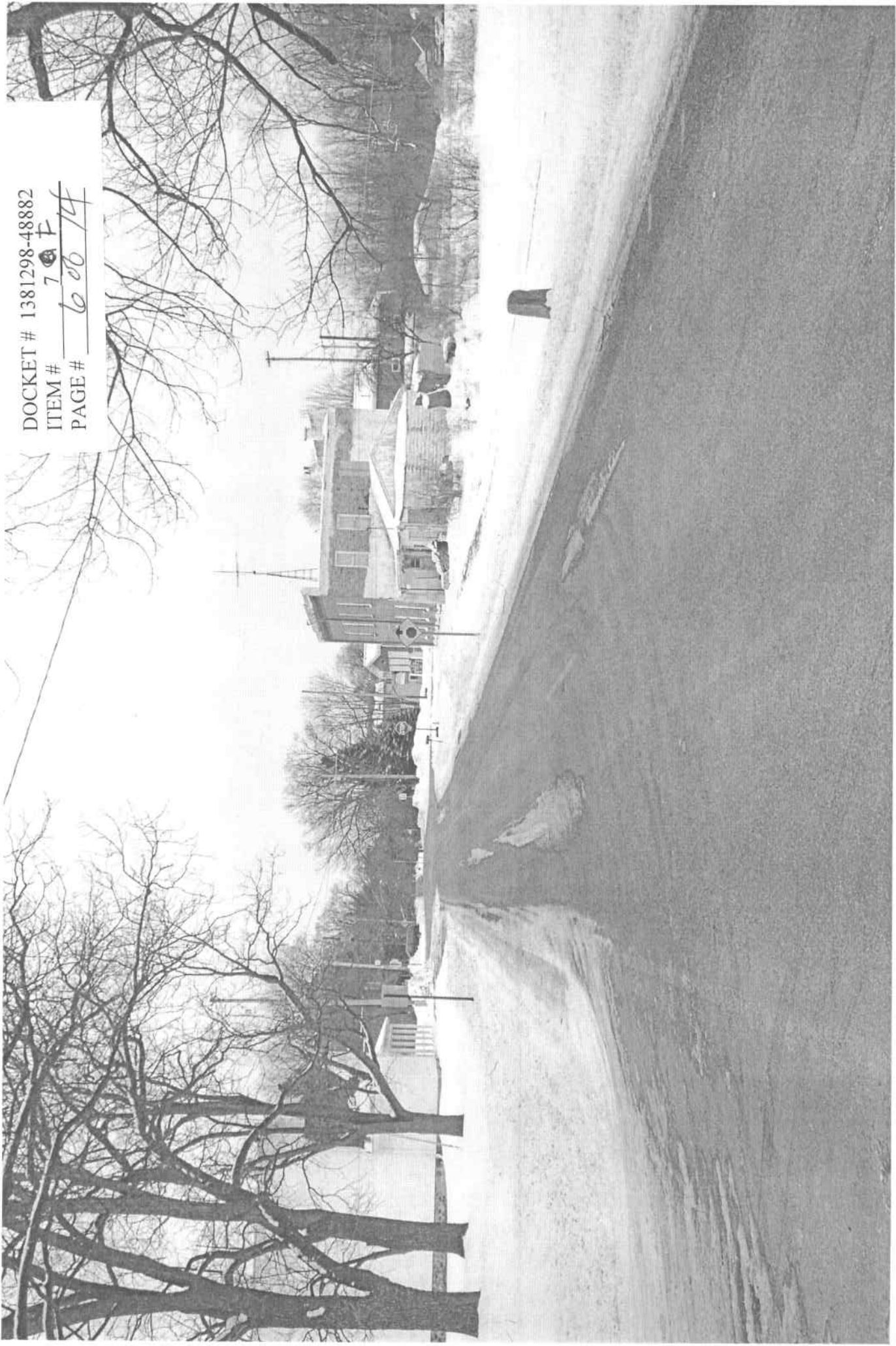


DOCKET # 1381298-48882

ITEM # 72

PAGE # 5 of 14





DOCKET # 1381298-48882
ITEM # 7 ~~A~~ F
PAGE # 6 of 14

DOCKET # 1381298-48882
ITEM # 79
PAGE # 70814

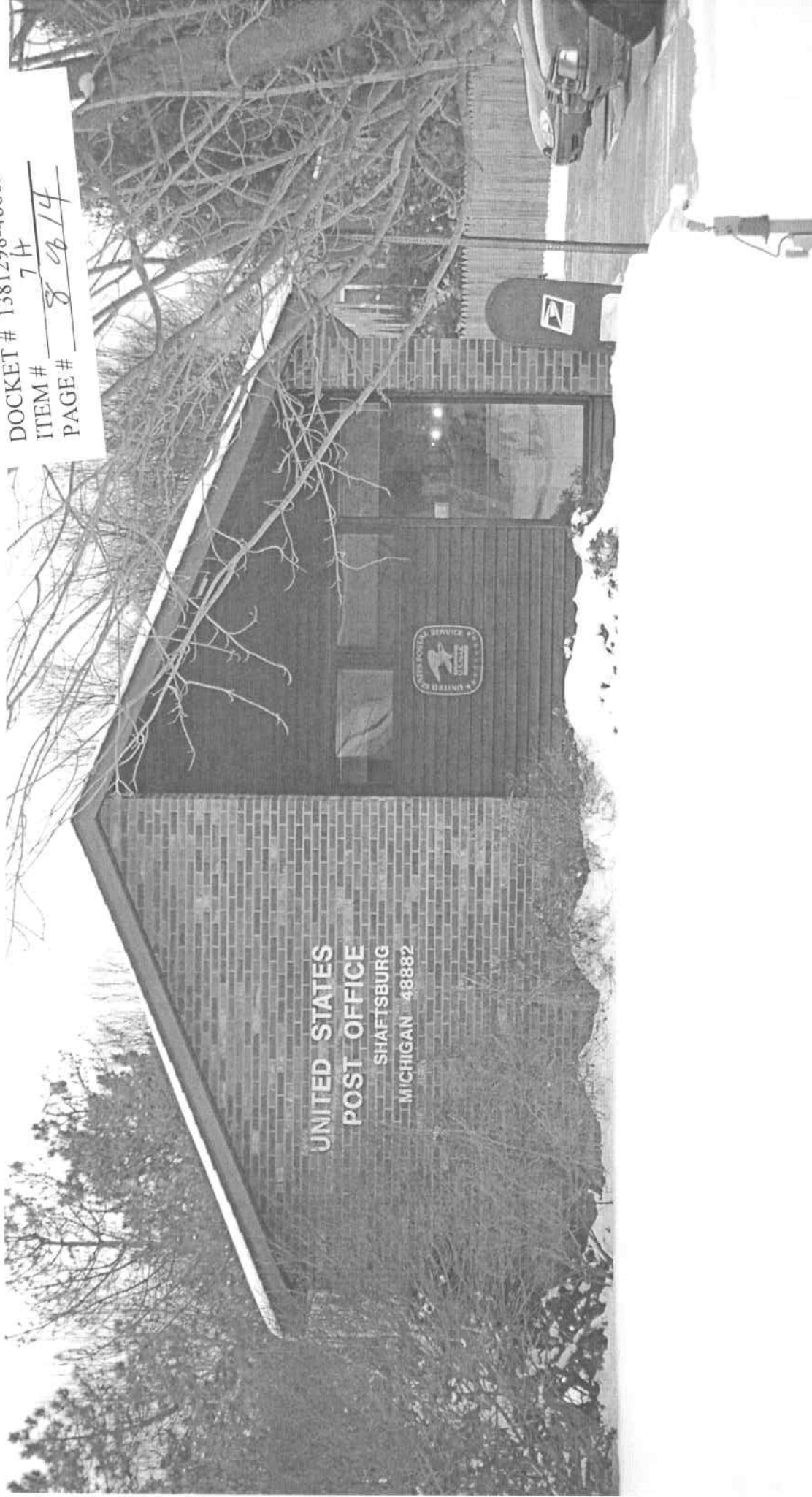


DOCKET # 1381298-48882

ITEM # 7A

PAGE # 8 of 14

UNITED STATES
POST OFFICE
SHAFTSBURG
MICHIGAN 48882



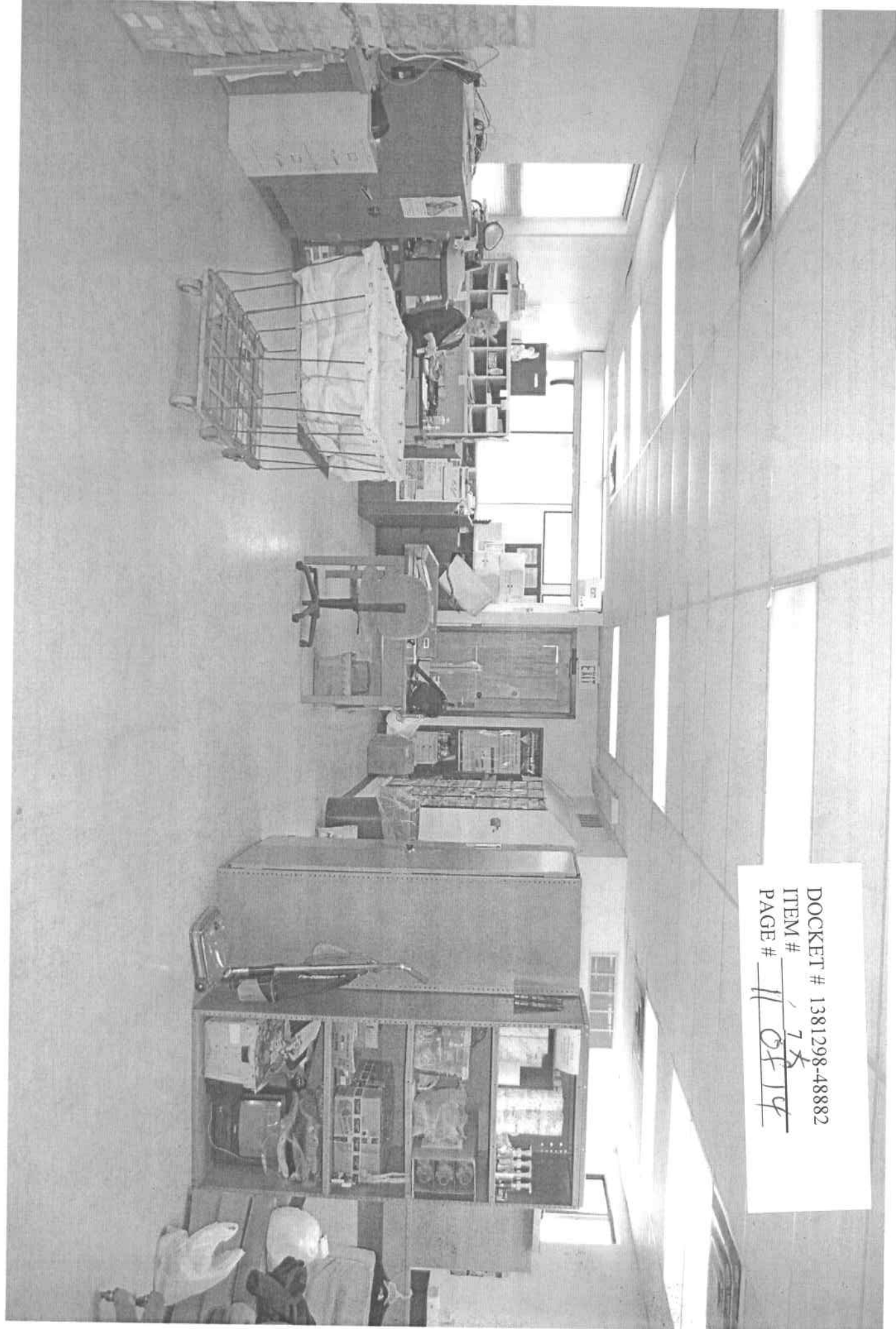
DOCKET # 1381298-48882

ITEM # 7T

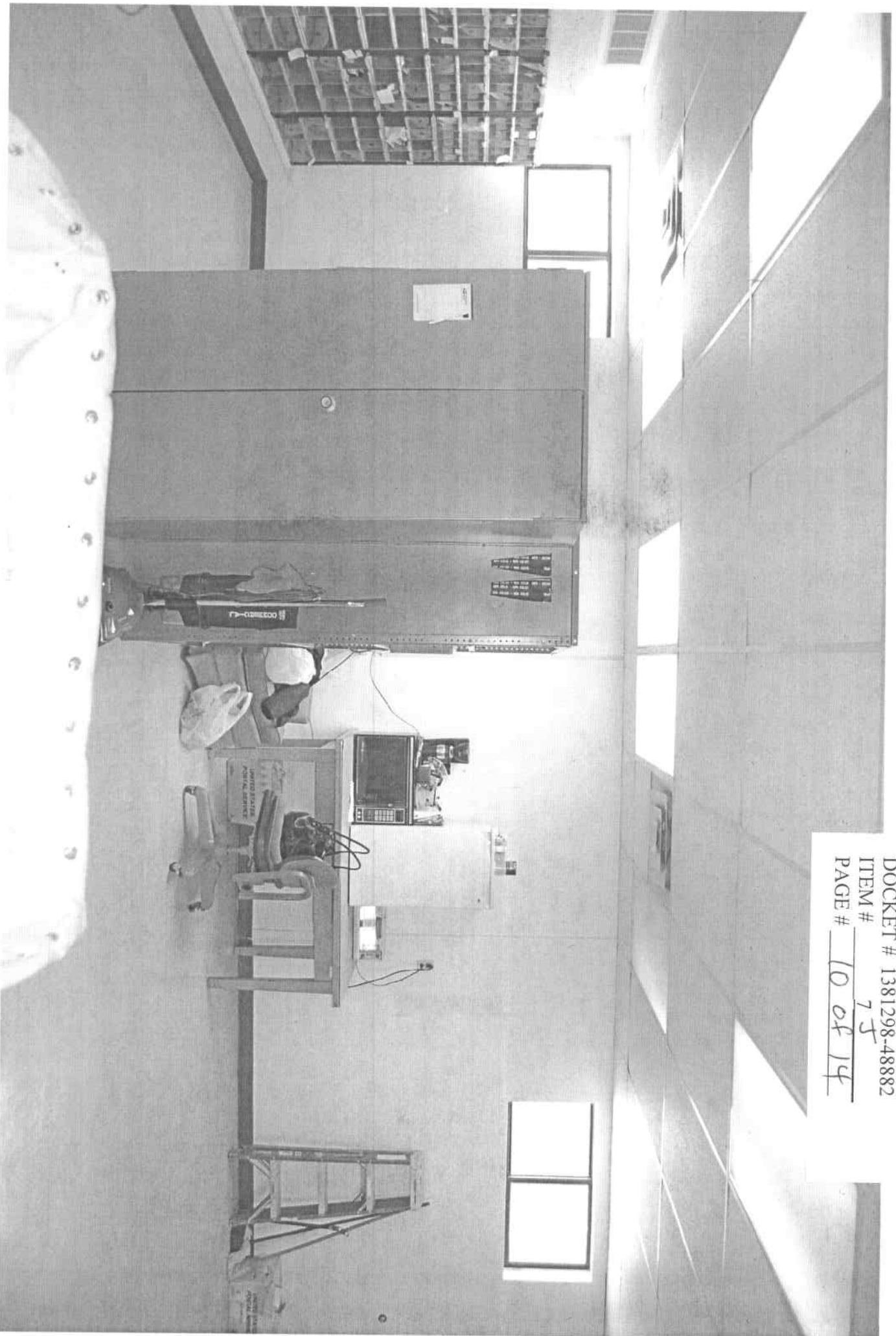
PAGE # 9 of 14



DOCKET # 1381298-48882
ITEM # 78
PAGE # 11 of 14



DOCKET # 1381298-48882
ITEM # 75
PAGE # 10 of 14



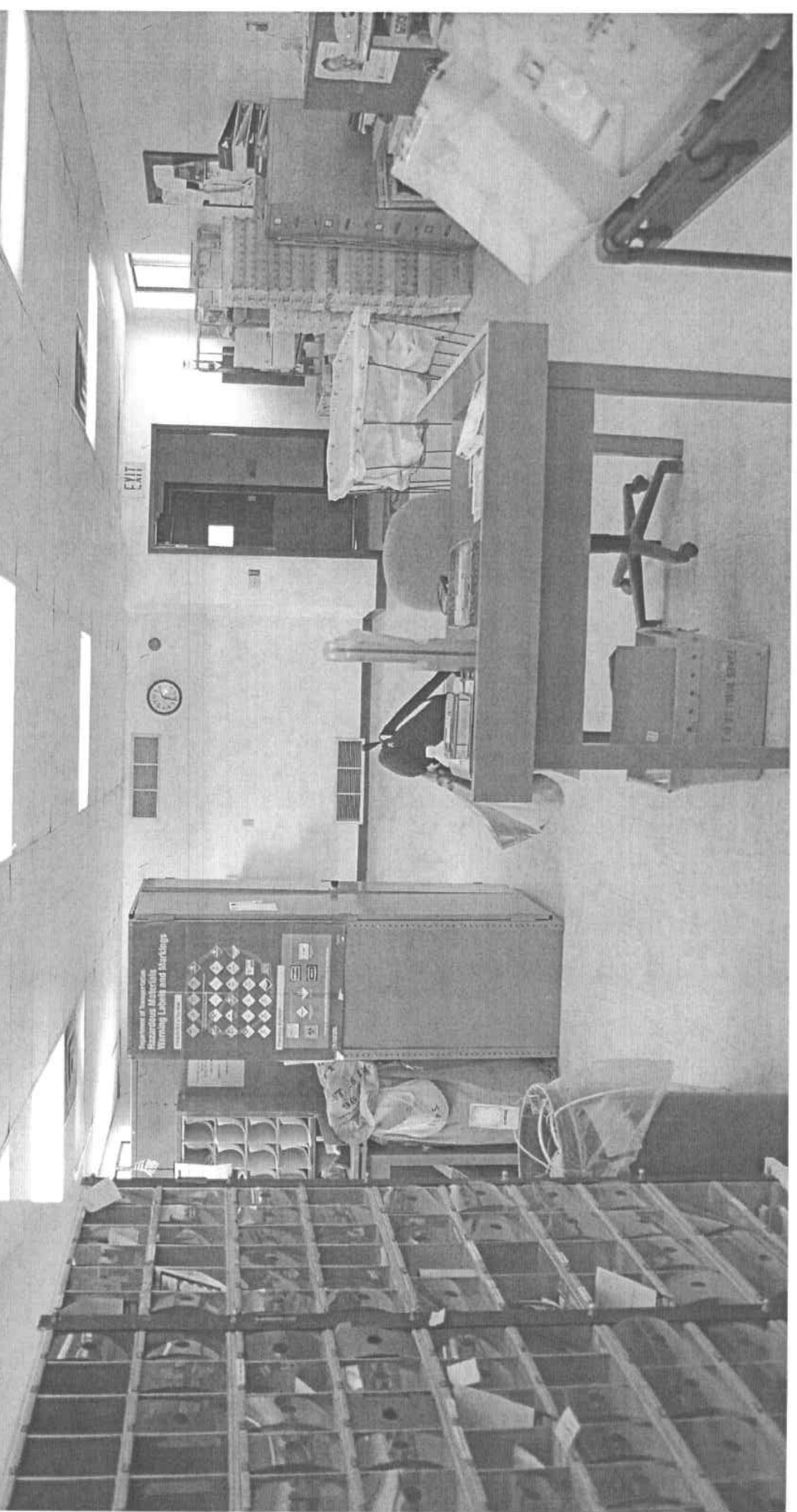
DOCKET # 1381298-48882

ITEM #

76

PAGE #

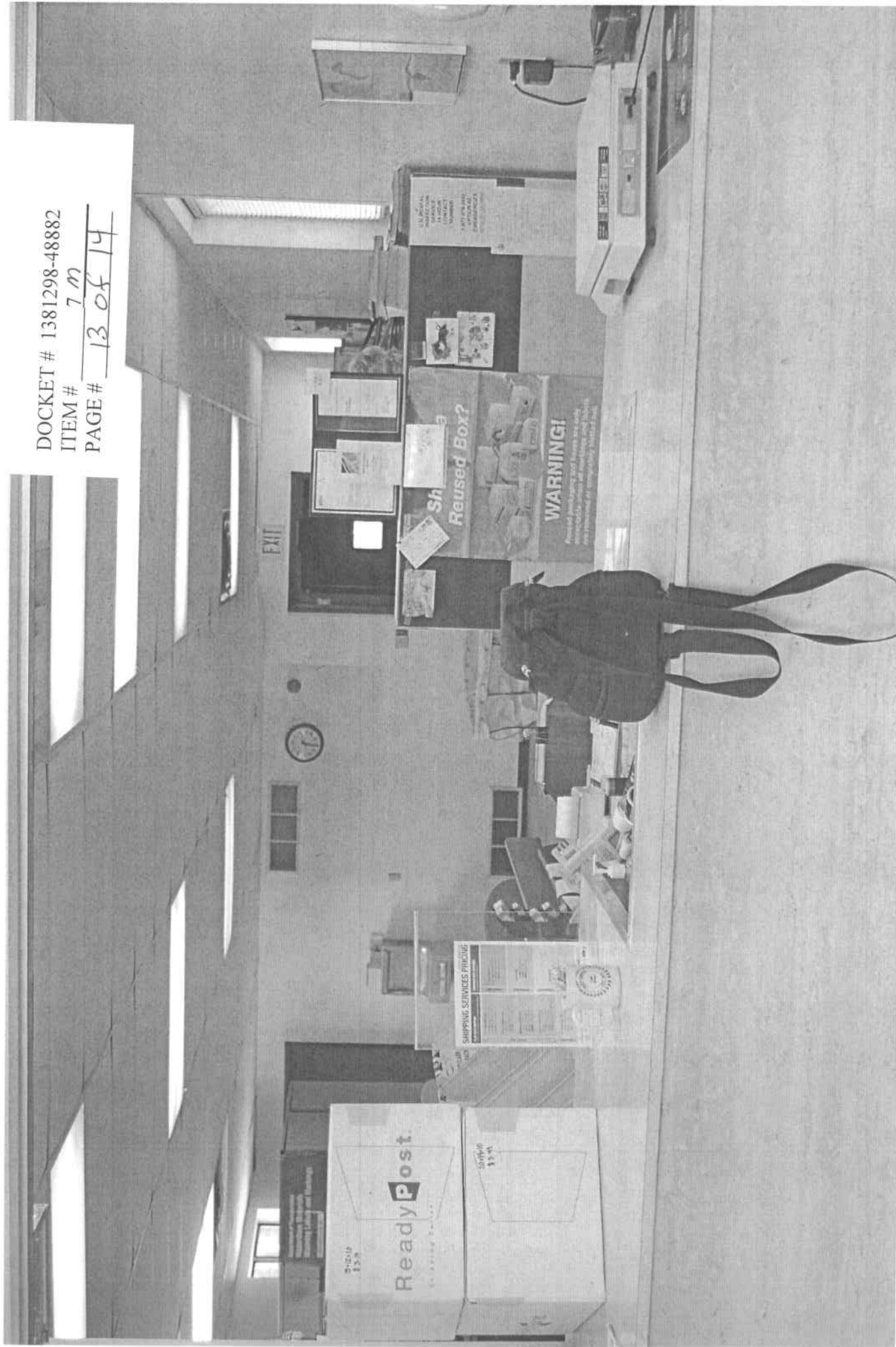
12 of 14



DOCKET # 1381298-48882

ITEM # 7M

PAGE # 13 of 14



DOCKET # 1381298-48882

ITEM #

75 N

PAGE #

014714



PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code SHAFTSBURG, MI 48882		Postmaster's Signature	Date
District Office, State & Zip Code GREATER MICHIGAN PFC, MI 49599		District Manager's Signature Lee Thompson	Date 04/18/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	258590
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	103
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

Docket 1381298
Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	103	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 0 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: SHAFTSBURG
Office Zip+4: 48882 -9800 District: GREATER MICHIGAN PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>103</u>	X 1.0	=	<u>103</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>103</u>

Revenue WSCs

First	25 revenue units: 1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X	<u>115</u> units	=	<u>57.50</u>
Next	700 revenue units: 0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:					<u>82.50</u>

Activity WSCs 103 + Revenue WSCs = 82.50 Base WSCs 185.50 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

MELISSA VANDER SLIK

MELISSA.A.VANDERSLIK@USPS.GOV

Printed Name

Signature

GREATER MICHIGAN PFC District Review Coordinator

09/13/2011

Title

Date



03/28/2011

OIC/POSTMASTER

SUBJECT: SHAFTSBURG Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to SHAFTSBURG customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the SHAFTSBURG Post Office for a 2-week period. The surveys should begin 02/12/2011 and end on 02/25/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 02/26/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact MELISSA VANDER SLIK, Post Office Review Coordinator, at (616) 776-6117.

A handwritten signature in dark ink, appearing to read "M Vander Slik", written over a light blue horizontal line.

MELISSA VANDER SLIK

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1381298

Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1381298

Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1381298

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 SHAFTSBURG 48882 - 9800
Dates Recorded 02/12/2011 through 02/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/12	217	12	19	19	1	1	1	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	241	99	29	34	7	2	0	0
Tue - 02/15	237	0	4	0	1	1	0	0
Wed - 02/16	89	44	17	37	3	1	0	0
Thu - 02/17	154	21	17	61	0	2	0	102
Fri - 02/18	137	10	10	14	2	1	0	0
Sat - 02/19	142	4	6	3	2	2	0	0
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	288	19	44	43	0	4	0	2
Wed - 02/23	168	9	11	51	6	0	0	0
Thu - 02/24	165	5	10	3	0	3	0	0
Fri - 02/25	123	1	9	32	1	3	0	0
TOTALS	1,961	224	176	297	23	20	1	104
Daily Average	178.3	20.4	16.0	27.0	2.1	1.8	0.1	9.5

Signature of Person Making Count: GREGORY BOOG
Printed Name: GREGORY BOOG
Date: 09/13/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 SHAFTSBURG 48882 - 9800
Dates Recorded 02/12/2011 through 02/25/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/12	57	0	1	0	2	1	0	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	114	0	2	7	10	6	0	3
Tue - 02/15	191	0	4	6	9	0	0	1
Wed - 02/16	67	0	2	3	2	3	0	0
Thu - 02/17	115	0	5	3	0	1	0	1
Fri - 02/18	95	0	0	5	3	4	0	0
Sat - 02/19	48	0	0	0	0	0	0	1
Sun - 02/20	0	0	0	0	0	0	0	0
Mon - 02/21	0	0	0	0	0	0	0	0
Tue - 02/22	108	0	2	13	6	5	0	0
Wed - 02/23	119	0	2	5	2	1	0	0
Thu - 02/24	61	0	10	1	1	3	0	0
Fri - 02/25	103	0	5	3	2	2	0	0
TOTALS	1,078	0	33	46	37	26	0	6
Daily Average	98.0	0.0	3.0	4.2	3.4	2.4	0.0	0.5

Signature of Person Making Count: GREGORY BOOG
Printed Name: GREGORY BOOG
Date: 09/13/11



03/02/2011

OIC/POSTMASTER

SUBJECT: SHAFTSBURG Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SHAFTSBURG Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SHAFTSBURG Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MELISSA VANDER SLIK by 03/16/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>103</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>103</u>

If you have any comments on alternate means of providing services to the SHAFTSBURG customers, please provide them below:

Possibly a CPU in the Village Market, Perry is only 5 miles away

A handwritten signature in dark ink, appearing to read "M Vander Slik".

MELISSA VANDER SLIK
Post Office Review Coordinator

Comments:

cc: Official Record



03/02/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SHAFTSBURG Post Office, 48882 - 9800, located in SHIAWASSEE County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MELISSA VANDER SLIK
Post Office Review Coordinator
GREATER MICHIGAN PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



10/24/2011

(name and title of local law official)
(address)
(city, state, zip+4)

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SHAFTSBURG Post Office, 48882 - 9800, located in SHIAWASSEE County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

MELISSA VANDER SLIK
Post Office Review Coordinator
GREATER MICHIGAN PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ____

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>SHAFTSBURG</u>	ZIP+4	<u>48882-9800</u>
Congressional District	<u>eighth</u>	Date	<u>11/22/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
possible termites or similar damage found on east and west wall of foundation
2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No
3. Lease terms? 30-day cancellation clause? _____
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
no
5. List potential CPO sites.
village market
6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?
Sue Mcalister (PMR), works 2 hours a week (Saturdays); Maple Rapids currently does not have a PMR.
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
7 am, 13:10, and 16:30. Would see if collection box could be used at the Village Market, or maybe in front of the fire hall.
How many Post Office boxes are installed? 260
How many Post Office boxes are used? 103
What are the window service hours? 08:00 - 11:30 - 12:30 - 16:00 M-F
09:30 - 10:30 S
What are the lobby hours? 7:45 - 16:15 Tues: 7:45 - 14:15 M-F
9:15 - 11:15 S
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
no

Post Office Survey Sheet(continued)

Docket: 1381298 - 48882

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? toaster, refrigerator, microwave, and coffee maker
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. Village Market, one block
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? no
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? 45j</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 50, box 1.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 5600</p> <p>e. What is the one-time cost of CBU/parcel locker installation (id appropriate)? 5400</p> <p>f. At what time of the day does the carrier begin delivery to the community? 11:00</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p> <p>there is a potential VPO with Classic Motors</p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>SHAFTSBURG</u>	ZIP+4	<u>48882-9800</u>
Congressional District	<u>eighth</u>	Date	<u>09/13/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Woodhull Township

Police protection provided by:

Shiawasse County Sheriff

Fire protection provided by:

Woodhull Township

School location:

shaftsburg Elementary; 7320 Beard Rd

2. What population growth is expected? (Please document your source)

Post Office Name: Shaftsburg, MI ZIP Code: 48875 Total Population: Total Households: 2010 9,955 2010 3,660 2015 9,978 2015 3,688 Projected Annual Household Growth Rate: 0.15% Facility Planning 2010 Dataset

3. What residential, commercial, or business growth is expected? (Please document your source)

none

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)

none

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

retirees and commuters

6. Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center. Do employees of the office offer assistance to senior citizens and handicapped)?

What provisions can be made for these services if the Post Office is discontinued?

none

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: SHAFTSBURG

Office Zip+4: 48882 -9800 District: GREATER MICHIGAN PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

Total time added to the route 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

Total additional compensation (HCR hourly rate x total time added to the route) 0.00

Rural Route Cost Analysis Form

Docket: 1381298 - 48882

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: SHAFTSBURG

Office Zip+4: 48882 -9800 District: GREATER MICHIGAN PFC

1. Enter the number of additional boxes to be added to the rural route 0

2. Enter the number of additional miles to be added to the route 0.00
Enter the volume factor 0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route 0
Centralized boxes 0.00 x 1.00 Min 0.00
Regular L route boxes 0.00 x 1.82 Min 0.00
Regular Non-L route boxes 0.00 x 2.00 Min 0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route 0.00 x 12 Mileage Standard 0.00

Total additional minutes per week (miles carried to two decimal places) 0.00

5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated) 0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable) 0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared
2. Post Office Name SHAFTSBURG				09/13/2011
4. District, Customer Service GREATER MICHIGAN PFC		5. Area, Customer Service GREAT LAKES	3. State and ZIP + 4 Code MI, 48882-9800	7. Congressional District eighth
8. Reason for Proposal to Discontinue walk in revenue for 2010 was \$52570, with a total operating expense of \$89399, currently has 103 boxing customers. Currently earning 2.2 window hours daily.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/30/2009 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 08:00 - 11:30 - 12:30 - 16:00 Sat 09:30 - 10:30 Total Window Hours Per Week a. Lobby Time M-F 7:45 -16:15 Tues: 7:45- 14:15 Sat 9:15- 11:15 34.00		
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0 b. P.O. Box 103 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 103 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 20.60		Types of Mail Received Dispatched a. First-Class 199 98 b. Newspaper 43 7 c. Parcel 4 6 d. Other 10 1 e. Total 255 111 f. No. of Postage Meters 0 g. No. of Permits 0		
Finances a. FY		Receipts b. EAS Step 1 c. PM Fringe Benefits 2008 \$ 75,065 PM Basic Salary (33.5% of b.) 2009 \$ 55,371 (no Cola) \$11,111 2010 \$ 53,720 \$ 33168		
16a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 08/31/2012 Annual Lease \$ 12500 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
16b. Explain:				
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed): Name PERRY EAS Level 18 Miles Away 5.0 Window Service Hours: M-F 10:00 16:30 SAT 09:30 11:30 Lobby Hours: M-F SAT PO Boxes Available: 0		
18. Businesses in Service Area: No: 0		20. Nearest Post Office (if different from above): Name PERRY EAS Level 18 Miles Away 5.0 Window Service Hours: M-F 10:00 16:30 SAT 09:30 11:30 Lobby Hours: M-F SAT PO Boxes Available: 0		
21. Prepared by				
Printed Name and Title GREGORY BOOG		Signature GREGORY BOOG		Telephone No. AC () (616) 776-6117
PO Discontinuance Coordinator Name MELISSA VANDER SLIK		Telephone No. AC () (616) 776-6117		Location GRAND RAPIDS, MI



A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/24/2011
Fax No: (616) 776-6182



04/06/11

OIC/POSTMASTER

SUBJECT: SHAFTSBURG Post Office

Enclosed are questionnaires addressed to customers of the SHAFTSBURG Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 04/20/2011 for further review.

A handwritten signature in dark ink, appearing to read "MV Slik".

Melissa Vander Slik
Post Office Review Coordinator
Enclosures



03/28/2011

POSTAL CUSTOMER
SHAFTSBURG POST OFFICE
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Shaftsburg Post Office retired on 01/30/2009. The Office is being studied for possible closing or consolidation for the following reasons: walk in revenue for 2010 was \$52570, with a total operating expense of \$89399, currently has 103 boxing customers. Currently earning 2.2 window hours daily.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the Perry Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Perry Post Office, located 5.0 miles away. Hours of service at this office are 10:00 16:30, Monday through Friday, and 09:30 11:30 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 04/20/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Woodhull Township Hall located at 7315 W Beard Rd in Shaftsburg on Wednesday, April 20, 2011 from 5:00 PM to 6:30 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Melissa Vander Slik at (616) 776-6117.

Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink that reads "Douglas Lovett".

DOUGLAS LOVETT
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



3. If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

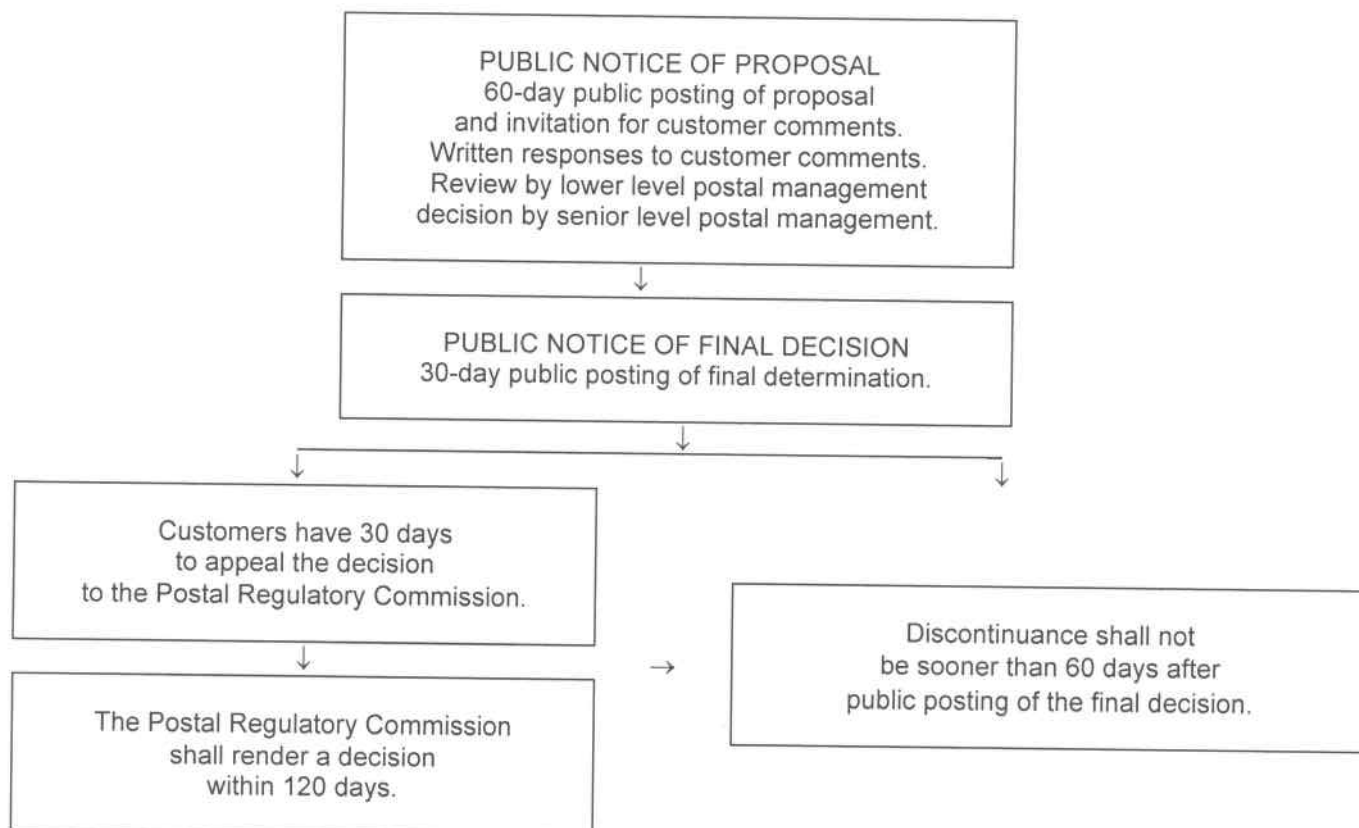
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Summary of Postal Service Retail Facility Change Regulations

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier.

Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.

I would hate to see the Closing of
Shottsburg PO. This Office is very
close to me, easy to get to, No Vandalts
Due to Repeated Vandalism in 1995
is why we have a PO Box. I tried
to put one in on 4-6-2011, did NOT
last the night, Ripped out, Laying
across the street. Change of address
again, should not have to do this.
Please keep Shottsburg PO open

Thank you,

Conrad Morrison



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Closest Post Office

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

OKemos



Personal needs

OKemos, Peony



Banking

Lansing



Employment

Retired



Social needs

OKemos, Lansing, Base Lansing

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☒ No

Name:

CONRAD C MARRISON

Address:

PO Box 79, Shortburg, ME 48882

Telephone:

(517) 675-5295

Date:

4/11/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

- a. Buying Stamps
b. Mailing Letters
c. Mailing Parcels

Daily Weekly Monthly Never

<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Comments & concerns
Suzann P. for Dorothy F.

4-11-11

1. we have always gotten our mail
At the Shaftsbury P.O. for over 60 years.
It's handy. makes us feel better that
the mail is safe inside a locked box &
building after hours. It's one stop
shopping when getting your mail - you
can take care of other business -
stamps, money orders, letters, pack-
ages & copies etc. It's nice to see
friends & neighbors ~~socialize~~ to socialize
when getting the mail. The post office is a
very important part of our community.
There's not much left in our village
(business wise) anymore. We hate to
see the post office close. Shaftsbury has
grown a lot as far as housing goes.
If we have a rural route everyone's
address would be Perry & not Shaftsbury.
There wouldn't be a Shaftsbury, ME.
Anymore. I have called all
the senators & representatives
on this. I know I
(over)

S ☒ NO
S ☒ NO
S ☒ NO
S ☒ NO
S ☒ NO

S ☒ NO
S ☐ NO

opping, or for personal needs?

S ☐ NO

ends in Perry

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I live in an apartment building that has not mail box. so where the carrier delivery are going to drop the mail

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: _____

Address: _____

Telephone: _____

Date: _____

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Cynthia Lathrop

Address:

13251 Beardslee Rd. Perry 48872

Telephone:

(517) 625-7616

Date:

4/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I operate a court reporting business out of my home. Very frequently, I'll take a deposition and the attorneys want the transcripts expedited. There are many, many times I'm racing with the clock to get them finished and to the post office before it closes. It's a plus that the post office is only a couple minutes away. Having "pickup" service won't work for me, because I never know exactly what time

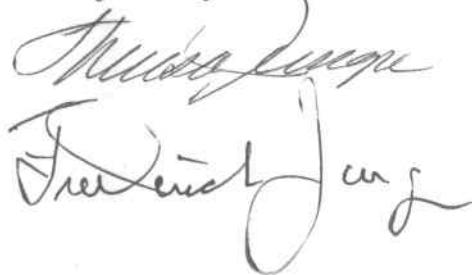
TO: Douglas Lovett, USPS
FROM: Theresa and Frederick Junger, P.O. Box 137
DATE: Wednesday, April 20, 2011
SUBJECT: Shaftsbury Post Office Closing

The closing of the Shaftsbury Post Office would:

1. Significantly reduce the security of our mail. Prior to our renting a post office box many of our neighbors had mail, especially Christmas Cards, stolen from their rural mail boxes. The loss of mail from unsecured mail boxes which contains checks, bills and other items has the potential to cause considerable difficulty for the postal patron. This mail also contains information with the potential to facilitate identity theft. Currently, we use the US Mail to do most of our business because it is so secure. If our post office closes we will have to seriously consider using other means like on-line banking, etc. to do our business in a safe and secure manner.
2. Greatly reduce the likelihood of our using the post office to communicate with and ship items we often send to our grandchildren and families. Your flat rate boxes, express mail and other services are most useful in sending these items, but if our convenient access to them is lost through the closing of our post office, we would be much more likely to use Fed-Ex or UPS to do our mailing and shipping. Even though the Perry Post Office is not far away (5 miles), we almost always travel toward Lansing to shop and conduct our business. Our experiences using the post offices on our travels in Okemos, East Lansing and at Collins Road have been far from easy and convenient. At the same time there are several of your competitors' offices in the same areas that are more convenient and much easier to use.
3. Result in the excess use of fuel. If we change our post office box to Perry, checking it daily will mean driving an extra 3000 miles each year, while most days we can walk here.
4. Reduce opportunities for neighborhood cooperation and contacts.
5. Make it more difficult for elderly patrons to utilize post office services and products. Many elderly patrons now walk to this post office.
6. Contribute to the impression that the United States Postal Service is no longer necessary. You widely advertize that the USPS is a viable and useful entity that provides stability, reliability, security and affordable services to the public. Elimination of this post office will, for the reasons stated above, contradict the ads.

In this time of tight budgets it would be far preferable to reduce hours, or days, of operation while keeping this post office open for the reasons stated above.

Thank you for your consideration.

The block contains two handwritten signatures in cursive. The top signature is 'Theresa Junger' and the bottom signature is 'Frederick Junger'. Both are written in dark ink.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

Pick up mail AT PO BOX
FOR OTHERS

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Will Have To Relocate To Another
Post Office - I Have Had This PO Box 11 Years
Should Keep This Post Office Open

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☒ Employment

Leaving the work

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: William Smith

Address:

PO Box 57 6305 W Board Rd Shiloh, MO

Telephone:

512-367-6399

Date:

4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☐ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Robert & Erma Hudson

Address: 12801 Shafterburg mi Box 103

Telephone: 517 675-5169

Date: 4-19-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☒ YES ☐ NO

If yes, please explain:

Pick up local newspaper

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

April 8, 2011

To Whom It May Concern,

WE WANT TO KEEP OUR POST OFFICE IN SHAFTSBURG, MICHIGAN 48882

We have gotten our mail at the Shaftsburg Post Office for the last 57 years. The Post Office is the hub of this village. The loss of this business is just one of many things that are disappearing from small villages across the nation. Shaftsburg will be losing its identity by the closing of this office.

We are proud to be a village with such history and its own zip code. This Post Office puts our village on the Michigan map. Whatever we may say will not make any difference to you and your decision to close this office.

Big business doesn't care about us, the little village or this Post Office.

You are not from Shaftsburg and don't know us as a community. We have fought to keep our Post Office in the past and will do so again.

With the closing of this office, WE, NOT YOU, have a "BIG JOB" ahead of us. This consists of changing our driver's licenses, our home/property mailing address, address labels, magazines, notifying friends and family, all retailers we do business with, and the electric company are some just to name a few.

We, NOT YOU, will have to purchase a mailbox, post, address number stickers & dig a hole for a post. The stress of our mail being scattered across the neighbor's yard when vandals or the snowplow decide to destroy the mailbox is weighing heavy on our minds. With gas prices as they are it is not logical to open a Post Office Box in Perry and drive 10 miles round trip just to pick up our mail.

As you stated in your letter, the Postmaster retired in 2009. If you ask anyone who did business at this office during her time, she did absolutely nothing in maintain the building inside or out. She was also rude to customers. I'm sure her attitude had a lot to do with the decline in customers at this office. I could go into further details but since your decision has already been made it would be fruitless to list them.

The building is already on the market "FOR SALE", so this is telling our community that you have already made up your mind on closing this building.

THANK YOU FOR MAKING THE WORSE DECISION EVER TO THIS VILLAGE!
WE WANT TO KEEP OUR POST OFFICE!

Kathy Lovernore Kim Lovernore
P.O. Box 263
Shaftsburg, Michigan
48882



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation <i>sometimes</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

JEFFREY J. LAMB

POOBOX 21

SHAFTSBURG, MICHIGAN 48882-0021

Dear Friend,

I know times are tough and cuts have to be made, however some sacrifices cause more trouble then save money. Closing the Shaftsburg Post office seems like a good idea but all it really does is increase the work load on the Perry branch. Will they have to hire another rural carrier to handle the increase in mail or just revamp the routes they already run?

I have lived in the Shaftsburg area for only fifty two years and had the rural service out of Perry and Laingsburg branches before and neither could compare to the service I have gotten at Shaftsburg for the last thirty years. When I had the rural carriers my mail was not always delivered to my address but to a nearby house or was delivered ripped or damaged in some other manner. This hardly ever happens to mail I received in Shaftsburg.

I don't have to worry about my checks or medications getting stolen out of my po box ,nor do I have to replace a mailbox after someone or the snow plow destroys it .

Sincerely,

Signature

A handwritten signature in dark ink, appearing to read 'Jeffrey J. Lamb', written over the printed word 'Signature'.



03/28/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the SHAFTSBURG Post Office retired on 01/30/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 20.60 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at SHAFTSBURG Post Office may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the PERRY PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the PERRY PO, located 5.0 miles away. Hours of service at this office are 10:00 16:30, Monday through Friday, and 09:30 11:30 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 04/20/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Woodhull Township Hall located at 7315 W Beard Rd in Shaftsburg on 04/20/2011 from 5:00 PM to 6:30 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Melissa Vander Slik at (616) 776-6117.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Douglas Lovett".

DOUGLAS LOVETT
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

if they have them

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Joe & Arlene Rowley

Address:

13054 S. Shafterburg Rd Box 92 Shafterburg Mi 48882

Telephone:

517-675-7240

Date:

4-15-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|-----------------------------|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

not my usual route

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

not my usual route

☐ Personal needs

☐ Banking

Williamston — but post office on out

☐ Employment

retired shifts of time

☐ Social needs

and gas a consideration.

5. Do you currently use local businesses in the community?

☐ Yes

☒ No

— Not much in the area!

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes

☐ No

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

*CAN'T DRIVE - POOR EYE SIGHT
GOUT IN KNEES. GETTING REPLACEMENTS*



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Jillaine & Ryan Eaton

Address:

13226 Shaftsbury Rd Box 115

Telephone:

Shaftsbury, 48882 517.675.2094

Date:

4.8.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have greatly enjoyed the last few Post Masters that we have had. I will be saddened to know that they will be unemployed due to the closing of our little Post office! I do hope the postal service considers all options before closing such a great postal location!



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

my concern is: Rural delivery =
smashed mail boxes by teens etc.
this is why I got a PO Box. Law enforcement
doesn't prosecute the offenders.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Judy A Roys

Address:

PO 327 Shaftsbury MI 48882

Telephone:

517-673-7484

Date:

April 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? ☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Michael & Phyllis Brown

Address:

PO Box 16, 7155 W Hidden Lake, SHAFTSBURY 48842

Telephone:

517-204-2256

Date:

4/16/2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Perry P.O. Okemos P.O. Haslett P.O.

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Hansing, Perry, Oquesso

☒ Personal needs

Perry

☒ Banking

Hansing

☐ Employment

—

☒ Social needs

Hansing

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

Carlene Reagan

Address:

13550 S. Shaftsburg Rd. Shaftsburg 48882-236

Telephone:

517-675-7217

Date:

April 12, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping EAST LANSING

☐ Personal needs EAST LANSING

☐ Banking EAST LANSING

☐ Employment EAST LANSING

☐ Social needs EAST LANSING

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: SUSAN + MATTHEW KITZMAN

Address: 6750 W. LOVEJOY ROAD PERRY 48872 (6 MILES WEST OF PERRY)

Telephone: 517.655.1233

Date: 9/11/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain: Rural mailboxes are not secure. There have been problems with stolen mail in this area in the past.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Fred & Terry Junger

Address:

PO Box 137 Shaftsbury

Telephone:

517-675-7893

Date:

4-8-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

We retired in this community because we could walk to the postoffice. We cannot walk 5mi to Perry



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No *don't know*

Name:

Shirley Webber

Address:

12452 Pine Ridge Dr

Telephone:

517-719-6437

Date:

April 18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☒ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

4/2/9

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping Owosso or Lansing
- ☒ Personal needs Lansing
- ☒ Banking Owosso
- ☒ Employment Owosso
- ☒ Social needs Owosso or Lansing

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Cathy & Dean Williams

Address: 13227 Shaftsbury Rd Box 26 Shaftsbury MI 48882

Telephone: 517-2675-5682

Date: 4-6-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

- | | Daily | Weekly | Monthly | Never |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| b. Mailing Letters | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| c. Mailing Parcels | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| e. Pick up general delivery mail | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| f. Buying money orders | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> Sometimes |
| h. Sending Express Mail | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |

Other Postal Services

- | | | |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

Nonpostal Services

- | | | |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms) | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, etc. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- | | | |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☒ No Post office

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: MARCIA Copeland

Address: PO Box 123 Shaftsbury, MI 48882

Telephone: 517-675-7863

Date: 4-9-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

If this Post Office is closed it will be a real inconvenience. On occasion I have stopped at the Perry, MI post office. I will not go there even though it is the next ~~closest~~ closest one. The people that work there are extremely unfriendly. If you need to buy stamps, boxes or anything they act like you are bothering them.



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

okemos

☒ Employment

Delta Township

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Brian Ludtke

Address:

11015 Colby LK. Rd. Laingsburg

Telephone:

675 5278

Date:

4-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail <i>I'm not sure what this is.</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain: I have only had a Post Office box so can't compare to others. Service has always been excellent.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☐ Employment

☐ Social needs

OKemos

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Mindy Wilson

Address:

P.O. Box 170

Telephone:

517 927 2268

Date:

4/12/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking

Okemos

☒ Employment

Lansing

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Cynthia Baker

Address:

11015 Colby Lk. Rd Laingsburg

Telephone:

675 5278

Date:

7-18-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Rebecca Shaw

Address:

12600 S. DeepASS DR Perry, MI

Telephone:

517-749-0404

Date:

4-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

occasionally
occasionally

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Okemos Perry, Warsaw Lansing

☒ Personal needs Medical Lansing & Lansing

☐ Banking Lansing

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No Sometimes

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No yes, occasionally

Name: Luther H & Helen L Robinson

Address: 6748 West Bend Rd - P.O. Box 141

Telephone: 517-675-5309

Date: April 18, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board

☒ YES ☐ NO

- e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

Mail gets lost with rural delivery
Mail not secure

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Okemos



Personal needs



Banking

Lansing



Employment

Perry



Social needs

5. Do you currently use local businesses in the community?



Yes

☐ No

If yes, would you continue to use them if the Post Office is discontinued?



Yes

☒ No

Name:

Shaftsbury United Methodist Church

Address:

PO Box 161, Shaftsbury, MT 48882

Telephone:

(517) 675-5504 (Treasurer)

Date:

4-17-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Owasso



Personal needs

Owasso



Banking

Perry



Employment



Social needs

Owasso

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name:

HENRY D CHAMBERS

Address:

7295 BEARD RD

Telephone:

517 675 5603

Date:

4 -16- 11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, etc.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Williamston, Lansing, EAST LANSING

☒ Personal needs

Williamston - Lansing

☒ Banking

EAST LANSING

☒ Employment

EAST LANSING

☒ Social needs

Lansing, EAST Lansing

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Kathleen Stephen FRANKLIN

Address: P.O. Box 105, Shaftsbury MI 48882

Telephone: (517) 675-4944

Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Our physical address is 14700 Beardslee Rd. Perry, MI 48872
We live in the Country on a dirt Road. Mailbox bashing is
a favorite past time on our Road. We pass Shaftsbury
P.O. EVERY day. We ^{Rarely} ~~never~~ go to Perry !!



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

when going through Perry

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Perry, Owosso, Haslett

☒ Personal needs Williamston, Perry

☒ Banking Perry, Okemos

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Robert, Rosalie, Melanie Young

Address: 6445 W Beard Rd Po Box 42 Shaftsbury MI

Telephone: 517-675-5345

Date: 4/14/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*Can mail items +**buy stamps @ work. (Sparrow Hospital)*

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☒ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

*Now, can only get my mail Sat. A.M.
because of PO hours - Work (8AM to 5pm)*

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

Perry or Okemos, MI.

☒ Personal needs

u

u

☒ Banking

u

u

☒ Employment

Lansing + Flint, MI.

☒ Social needs

u

u

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Darrin + Nancy Peterson &/or FMRV, biz

Address:

Box 28 13239 Shaftsbury Rd. Shaftsbury MT

Telephone:

1 810 348 4976 (c#)

48882

Date:

4.9.11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

** I would love to have my mail
actually delivered to my home. ☺*



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Perry - Harbottle

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☒ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Okemos, Perry, Owosso

☒ Personal needs Same as Perry

☒ Banking Perry

☒ Employment retired

☒ Social needs Perry & surrounding areas

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Steven & Connie Anderson

Address:

12790 Shafterburg Rd. P.O. Box 94
Shafterburg, Mich. 48882

Telephone:

517-675-7537

Date:

Apr. 11, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

a. Buying Stamps

- couple times / yr

Daily

☐

Weekly

☐

Monthly

☐

Never

☐*other*☒

b. Mailing Letters

- u u u☐☒☐☐

c. Mailing Parcels

u u u☐☐☐☐☒

d. Pick up Post Office box mail

☒☐☐☐

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☒g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation *u u*☐☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒**Other Postal Services**

a. Entering permit mailings

☐ YES☒ NO

b. Resetting/using postage meter

☐ YES☒ NO**Nonpostal Services**

a. Picking up government forms (such as tax forms)

☐ YES☒ NO

b. Using for school bus stop

☐ YES☒ NO

c. Assisting senior citizens, persons with disabilities, etc.

☐ YES☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES☒ NO

e. Other

☐ YES☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

*48882 hours not convenient
Must use other post offices.*

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

Do not have home delivery service
- Would prefer this.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Ochemos, MI & Perry, MI



Personal needs

Lansing, MI & Perry, MI



Banking

E. Lansing, MI & Perry, MI



Employment

Lansing, MI



Social needs

?

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

GERALD R & SALLY F. WARDELL

Address:

7100 LYNN ST, SHAFTSBURG, MI 48882

Telephone:

517-881-8393

Date:

April 9, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

would prefer home delivery. Have P.O. Box
because home delivery is not available (as
far as we know.)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Terri Smith

Address:

8593 Moon Lk. Dr.

Telephone:

517-675-7282

Date:

4-7-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I have a home business selling books on Amazon and mail books on a daily basis. If I have to drive to Perry it won't even be worthwhile. Shaftsbury is much closer and they are open the hours they are supposed to be, unlike Perry.

With gas going up all the time I can't afford to drive to Perry or Laingsburg.

My brother also has a mail order business and can ride to Shaftsbury on his bike. He won't be able to ride his bike to Perry.

I really hope you can keep the Shaftsbury Post Office open.

Thank You
Terri Smith



Docket: 1381298 - 48882

Item Nbr: 21

Page Nbr: 2

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- b. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☒ Banking HASLET

☐ Employment

☒ Social needs VIA

5. Do you currently use local business?

☒ Yes ☐ No

If yes, would you continue to use it?

☐ Yes ☒ No

Name: LORE WHIPP

Address: P.O. BOX 88

Telephone: 517-675--

Date: 4-15-11

Please add any additional comments on complete this questionnaire.

I wish Shaftsbury Post office to remain open. The next post office in route to daily activities is 10 miles away. The Perry Post office is back tracking for me as so is Laingsburg. I have lived in Perry Shaftsbury area for over 20 years. I can count on one hand how many times I have used the Perry Post office. That is how often I am going that direction. The next best one for me would be Haslett at 10 miles away. And the parking is awful. But I would use Haslett before Perry. Keep Shaftsbury open!

WEAVER

Box 88

48882



Docket: 1381298 - 48882
Item Nbr: 21
Page Nbr: 2



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the SHAFTSBURG Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

Other post office out of way of my daily travel

- If you previously/currently received carrier delivery, there will be no change to your delivery service — proceed to question 4.
3. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery or PO Box service will compare to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

East Town Mall



Personal needs



Banking

Lake Lansing Meyer



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Ronald Remender

Address:

12571 Red Pine

Piney 48872

Telephone:

517 675-1270

Date:

April 19, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



01/09/2012

COLLEEN AND BRIAN MURPHY

P O BOX 106
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

GARY RUGG

P O BOX 44
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal stroke extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

T. R. HOLTOLEK
12635 RED PINE LN
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

CONSTANCE HENSKE
P O BOX 52
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

LARRY WARREN
7873 W. BEARD RD
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

TERESA J. CHARETTE
13385 THORNAPPLE LN
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

YVON STOCKENAUER
P O BOX 74
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

RONALD REMENDER
12571 RED PINE DR
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

LORI WHIPP-WEAVER
P O BOX 88
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 99997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Also, on any day that you have at least one Priority parcel, you can access "carrier pick-up" from the www.usps.com website. Your mail carrier will be notified of your request and will pick up at no charge!
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Also, on any day that you have at least one Priority parcel, you can access "carrier pick-up" from the www.usps.com website. Your mail carrier will be notified of your request and will pick up at no charge!

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

TERRI SMITH

8593 MOON LAKE DR
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Also, on any day that you have at least one Priority parcel, you can access "carrier pick-up" from the www.usps.com website. Your mail carrier will be notified of your request and will pick up at no charge!

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

GERALD R & SALLY F WARDELL
7100 LYNN ST
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

STEVEN & CONNIE ANDERSON
P O BOX 94
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

DARRIN & NANCY PETERSON
P O BOX 28
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

ROBERT, ROSALIE AND MELANIE YOUNG
P O BOX 42
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

KATHLEEN STEPHEN FRANKLIN

P O BOX 105
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long, sweeping horizontal stroke extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

HENRY D. CHAMBERS
7295 BEARD RD
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

SHAFTSBURG UNITED METHODIST CHURCH TREASURER
P O BOX 161
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long, sweeping horizontal stroke extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

LUTHER & HELEN ROBINSON

P O BOX 141
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

REBECCA SHAW
12600 S DOE PASS DR
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long, sweeping horizontal stroke extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

CYNTHIA BAKER

11015 COLBY LAKE RD
LAINGSBURG, MI 48848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

MINDY WILSON

P O BOX 170
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

BRIAN LUDTKE

11015 COLBY LAKE RD
LAINGSBURG, MI 48848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

MARCIA COPELAND

P O BOX 123
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

CATHY & DEAN WILLIAMS
P O BOX 26
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

SHIRLEY WEBBER
12452 PINE RIDGE DR
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

SUSAN & MATTHEW KITZMAN
6750 W LOVEJOY RD
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

CARLENE REAGAN

P O BOX 236
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

MICHAEL & PHYLLIS BROWN

P O BOX 16
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

JUDY A. ROYS
P O BOX 327
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Regarding vandalism, of course this is beyond the control of the Postal Service, however, we do suggest that all instances of mailbox vandalism be reported to the local law enforcement.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal stroke extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

JILLAIN & RYAN EATON

P O BOX 115
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of employment in the community. The postmaster position is vacant due to retirement and there is no guarantee that any replacement postmaster would be from the community. Thank you however for the kind words regarding former postmasters at the Shaftsburg Post Office.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

KATHY & KIM LIVERMORE
PO BOX 263
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. An alternate can also be if a local business would be willing to house Post Office boxes locally in Shaftsburg

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

CYNTHIA LATHROP
13251 BEARDSLEE RD
PERRY, MI 48872

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light blue rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about a change in address. The Postal Service is exploring options to have Post Office box delivery in Shaftsbury.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

ANONYMOUS

SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the establishment of a Community Post Office (CPO). Rural delivery would be provided.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

DOROTHY FARR
PO BOX 144
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern for loss of community identity. A community's identity derives from the interest and vitality of its residents and their use of its name. To ensure effective and regular service, the ZIP Code will change.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

JEFFREY J LAMB
PO BOX 21
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light blue rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also investigating an alternate location for Post Office Boxes.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a faint, circular postmark.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

ROBERT & ERMA HUDSON
PO BOX 103
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", with a long, sweeping horizontal stroke extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

DWIGHT KITTLE

PO BOX 46
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices. The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. I have enclosed the figures used to propose the closing of Shaftsburg.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light blue rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

ANONYMOUS

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Dennany", with a long horizontal flourish extending to the right.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

JOE & ARLENE ROWLEY

PO BOX 92
488882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsbury Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Shaftsbury Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsbury Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light gray rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997



01/09/2012

DWIGHT & BARBARA KITTLE

PO BOX 46
SHAFTSBURG, MI 48882

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Shaftsburg Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Shaftsburg Post Office should be pursued, a formal proposal will be posted in the Perry Post Office and Shaftsburg Post Office at a later date. If you have additional questions or comments, please feel free to contact Melissa Vander Slik at (616) 776-6117.

Sincerely,

A handwritten signature in dark ink, appearing to read "Mike Dennany", written over a light blue rectangular background.

MIKE DENNANY
Manager, Post Office Operations
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the SHAFTSBURG Post Office on 03/28/2011. Additionally, during the survey period, questionnaires were available at the SHAFTSBURG Post Office to walk-in retail customers.

1.	Number of Questionnaires	
	Total Questionnaires distributed	114
	Favorable to proposal	4
	Unfavorable to proposal	18
	Expressing no opinion	6
	Total questionnaires received	28

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
No Concern
Response:
2. Concern (No Opinion):
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
Response:

The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. Concern (No Opinion):
Customers questioned the economic savings of the proposed discontinuance
Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
4. Concern (No Opinion):
Customers were concerned about having to travel to another post office for service
Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
5. Concern (No Opinion):
Customers were concerned about loss of employment in the community.
Response:

The postmaster position is vacant due to retirement and there is no guarantee that any replacement postmaster would be from the community. Thank you however for the kind words regarding former postmasters at the Shaftsbury Post Office.
6. Concern (No Opinion):
No Concern
Response:
7. Concern (Unfavorable):
Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.
Response:

The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. I have enclosed the figures used to propose the closing of Shaftsbury.
8. Concern (Unfavorable):
Customers expressed concern over the dependability of rural route service.
Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
9. Concern (Unfavorable):
Customers expressed concern over the dependability of rural route service. Customer has heard about lost and mis-handled mail from the Perry Post Office

Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

Concern (UnFavorable):

10. Customers expressed concern that postal employees at the administrative Post Office are rude.

Response:

You expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.

Concern (UnFavorable):

11. Customers felt inclement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

12. Customers wants to know how she would get delivery in an apartment.

Response:

Rural delivery would be provided.

Concern (UnFavorable):

13. Customers were concerned about a possible address change to a different post office.

Response:

The Postal Service is exploring options to have Post Office box delivery in Shaftsbury.

Concern (UnFavorable):

14. Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

15. Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Concern (UnFavorable):

16. Customers were concerned about mail security, specifically vandalism of the mailbox.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Regarding vandalism, of course this is beyond the control of the Postal Service, however, we do suggest that all instances of mailbox vandalism be reported to the local law enforcement.

Concern (UnFavorable):

17. Customers were concerned about mail security, vandalism, snowplow damage and distance to pick-up mail.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. A alternate can also be if a local business would be

willing to house Post Office boxes locally in Shaftsbury

18. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

19. Concern (UnFavorable):

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also investigating an alternate location for Post Office Boxes.

20. Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response:

21. Concern (UnFavorable):

No Concern

Response:

22. Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Also, on any day that you have at least one Priority parcel, you can access "carrier pick-up" from the www.usps.com website. Your mail carrier will be notified of your request and will pick up at no charge!

23. Concern (UnFavorable):

You were concerned about having to travel to another post office for service.

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

No Concern

Response:

2. Concern (UnFavorable):

Customers expressed concern for loss of community identity.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. To ensure effective and regular service, the ZIP Code will change.

[illegible]

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/20/2011

Time 5:00 PM

Total Number of Customers Present:

Post

Woodhull Township Hall located at 7315 W
Place: Beard Rd in Shaftsbury

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
STEVE Smith	8593 Moon Lake Dr	48848	
Teresa Smith	8593 Moon Lake Dr.	48848	517-599-3955
SCOTT HASIMER	6970 W. BEARD Rd	48872	675-3315
David Gordon		48848	
Bob & Jean Patton	7861 W. BEARD	48872	517-675-1515
KIM LIVERMORE	PO BOX 263 12781 SHAFTSBURY	48882	675-5283
Kathy Livermore	PO BOX 263 12781 SHAFTSBURY RD.	48882	675-5283
Marcia Copeland	7235 W. Beard	48882	675-7863
HENRY CHAMBERS	7295 W BEARD Rd	48882	675 5603
Pamela Slee	12125 S. Warner	48848	517-675-5454
Arlene Rowley	Box 92 13054 Shaftsbury	48882	517 675-7240
Joseph Rowley	Box 92 13054 Shaftsbury	48882	517-675-7240
Mike Bachelder	8723 B. H. HOW Rd L. Kingsbury	48848	517-675-2023
Ed Buskirk	8945 PO BOX L. KINGSBULL	48848	517-651-5072
FRED JUNGER	PO Box 137 48882		517 675-7893

Postal Service Representative (Names and Titles):

Time 5:00 PM

Doug Lovett 488/489 Room

Place: Woodhull Township Hall located at 7315 W Beard Rd in Shaftsbury

Post

Names of Customers Present:

[illegible]

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/20/2011

Time 5:00 PM

Total Number of Customers Present:

Post

Woodhull Township Hall located at 7315 W
Place: Beard Rd in Shaftsbury

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Theresa Jungler	PO Box 137	48882	517-675-7893
Jim Cudd		48848	517-651-6115
D.A.B.S. Kittle	P.O. Box 46	48852	675-5465
Jeffrey Lamb	PO Box 21	48882	517-675-5480
Jan Lamb	PO Box 21	48882	675-5480
Troy Tuggle	C of S Senator Joe Hume		373-2426
ALLANA OLIVER	Box 11	48882	
Robert Ernie Adams	Box 103	48882	517-675-5169
Karen Whelan	Box 241	48882	675-5465
SUZANNE Polhemus	Box 144	48882	675-7490
SUSAN KUTZMA	6750 W. LOVERLY	48872	655-1233
SUE McAlister	P.O. Box 47	48882	675-5649
ROBERT HUDSON	Box 103	48882	517-675-5169
Mindy Wilson	Box 170	48882	517 675 5999
Marti Dimet	13810 S. Oakes Rd.	48872	517-675-5929

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. Concern (UnFavorable):

Customers expressed concern for loss of community identity, and if a cost/benefit analysis was done.

Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses, and establishing Post Office boxes at the Township hall. The savings to the Postal Service will come from eliminating the Postmaster salary (not filling the vacancy), transportation costs, and rent and utilities.

2. Concern (UnFavorable):

Customers were concerned about mail security and vandalism.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. We are also exploring the possibility of placing locked boxes at the Township Hall.

3. Concern (UnFavorable):

Customers expressed concern that postal employees at other Post Offices are rude.

Response:

Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the Manager, Post Office Operations.

4. Concern (UnFavorable):

Customers asked why their Post Office was being discontinued while others were retained, which ones are being closed.

Response:

Post Offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Offices under consideration for closure are: Bannister, Elm Hall, Henderson, McBrides, North Star, Pompeii, Sumner, Elwell, Lyons, along with Shaftsburg. More offices may be submitted for closure next year.

5. Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier.

Response:

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL; The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

6. Concern (UnFavorable):

you stated you were concerned that the pre-funding of employee health benefits and retirement plans.

Response:

We are burdened by law with a pre-funding obligation which is borne by no other entity, public or private. Let me share just a snapshot of our overall performance for FY 2010. Mail volume declined 3.5 percent. Our total net loss for the fiscal year was \$8.5 billion. This loss consisted of a \$500 million loss from our controllable operations, plus \$5.5 billion of pre-funding for Retiree Health Benefits (RHB), plus a \$2.5 billion non-cash adjustment to our workers' compensation liabilities driven mostly by changes in interest rates. By managing the things under our operating control, and with the extraordinary efforts of our employees, we were able to hold the line on costs and reduce our controllable operating loss from \$1.1 billion in 2009 to just \$500 million in 2010. Based on our operational performance, including a 6 percent work hour savings, we reduced costs by \$3 billion and were only \$500 million short of breaking even on controllable operations. Although we sought a deferral on the pre-payment obligation for RHB of \$5.5 billion, similar to one we received in 2009, that action was not approved by Congress this year and we made the full payment on September 30. Unfortunately we will see some of the consequences of making this full payment at the end of FY 2011. While the Postal Service will continue its aggressive cost-cutting efforts and we will carefully manage our finances, our current forecasts show we will not have sufficient cash to make the next \$5.5 billion pre-funding payment, due on September 30, 2011. Any major disruption, such as mail volume declines, weather-related challenges or emergency circumstances, could cause us to experience an earlier cash shortfall resulting in defaults on financial obligations earlier in FY 2011. Simply put, the risk remains quite high.

7. Concern (UnFavorable):

Customer suggested reducing/alternating the number of hours the post office operates.

Response:

Hours are determined by the workload at the post office.

8. Concern (UnFavorable):

Customer expressed a concern about mailbox vandalism.

Response:

This is a problem that is experienced in many communities. Customers may install a heavier gauge metal box or brick veneer a mail box to make it resistant to vandalism. Customers should report mailbox vandalism to the county sheriff.

Nonpostal Concerns



03/28/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the SHAFTSBURG Post Office retired on 01/30/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 20.60 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at SHAFTSBURG may not be warranted.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Woodhull Township Hall located at 7315 W Beard Rd in Shaftsborg on 04/20/2011 from 5:00 PM to 6:30 PM to answer questions and provide information about our service.

If you have any questions, you may contact Melissa Vander Slik at (616) 776-6117.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Douglas Lovett".

DOUGLAS LOVETT
Manager, Post Office Operations



A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/24/2011
Fax No: (616) 776-6182

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SHAFTSBURG, MI POST OFFICE AND CONTINUE TO PROVIDE SERVICE BY RURAL ROUTE SERVICE

To the customers of the Shaftsburg Post Office:

The Postal Service is considering the close of the Shaftsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Shaftsburg Post Office and Perry Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MELISSA VANDER SLIK
PO BOX 999997
GRAND RAPIDS, MI 49599-9997

For more information, you may call MELISSA VANDER SLIK at (616) 776-6117 or write to the above address.

Thank you for your assistance.

Sincerely,

DOUGLAS LOVETT
PO BOX 999997
GRAND RAPIDS, MI 49599-9997

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

☒ Tell what we are doing and why.
☒ Is reason for discontinuance justified and documented in the record?
☒ If suspended, what type of alternate service customers are now receiving?
☒ Reason for vacancy and information on postmaster/OIC
☒ Number of customers and type of service they received and will receive.
☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
☒ Last three fiscal years of revenue and revenue units.
☒ Decline in service workload/reduction in EAS level, if appropriate.
☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
☒ Information on petitions and congressional inquiries included with Postal Service responses.
☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
☒ Advantages and disadvantages of proposed alternate service.
☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

☒ Brief background of area, community government, population, etc.
☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
☒ Was Post Office used as meeting place?
☒ Was Post Office a shelter for a bus stop?
☒ Did the Post Office have a public bulletin board?
☒ Were government forms available at the Post Office?
☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
☒ What is the historical value of the office?
☒ Is an address change necessary?
☒ Will the community identity be preserved?
☒ What are the growth trends (flat, up, down)?
☒ Were any other nonpostal items identified?

Section III

Effect on Employees

☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-____, Minimum, no COLA)

\$ 33,168

Fringe benefits 33.5%

\$ 11,111

Rental costs, excluding utilities

\$ 12,500

Total annual costs

\$ 56,779

Less estimated cost of replacement service

- 0

Total annual savings

\$ 56,779

A one-time expense of \$ 2,000 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

District PO Review Coordinator

Date



07/08/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the SHAFTSBURG Post Office
Docket No. 1381298

This is to advise you that on 07/11/2011, I will post for public comment a proposal to close the SHAFTSBURG Post Office in SHIAWASSEE, Congressional District No. eighth.

If you have any questions, please call MELISSA VANDER SLIK District Review Coordinator at (616) 776-6117.

A handwritten signature in cursive script that reads "Nancy L. Rettinhouse".

NANCY RETTINHOUSE
District Manager
GREATER MICHIGAN PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



07/11/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
SHAFTSBURG Proposal
Docket No. 1381298 - 48882

Please post the enclosed proposal to close the SHAFTSBURG Post Office in the lobby. The proposal must be posted in a prominent place from 07/11/2011 through close of business on 09/11/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (616) 776-6117.

A handwritten signature in dark ink, appearing to read "Melissa Vander Slik".

MELISSA VANDER SLIK
Post Office Review Coordinator
GREATER MICHIGAN PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record



Date of Posting: 07/11/2011

Posting Round Date:

Date of Removal: 09/11/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE SHAFTSBURG, MI POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1381298 - 48882

Date of Posting: 07/11/2011

Date of Removal: 09/11/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE SHAFTSBURG, MI POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Shaftsburg Post Office:

The Postal Service is considering the close of the Shaftsburg Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 07/11/2011 through 09/11/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Shaftsburg Post Office and Perry Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

MELISSA VANDER SLIK
PO BOX 999997
GRAND RAPIDS, MI 49599-9997

For more information, you may call MELISSA VANDER SLIK at (616) 776-6117 or write to the above address.

Thank you for your assistance.

DOUGLAS LOVETT
PO BOX 999997
GRAND RAPIDS, MI 49599-9997

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Shaftsbury, MI Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Perry Post Office, located five miles away.

The postmaster position became vacant when the postmaster retired on January 30, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: walk in revenue for 2010 was \$52570, with a total operating expense of \$89399, currently has 103 boxing customers. Currently earning 2.2 window hours daily.

The Shaftsbury Post Office, an EAS-11 level, provides service from 08:00 - 11:30 - 12:30 - 16:00 Monday - Friday, 09:30 - 10:30 Saturday and lobby hours of 7:45 -16:15 Tues: 745- 14:15 on Monday - Friday and 9:15- 11:15 on Saturday to 103 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 21 transaction(s) accounting for 23 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$75,065 (196 revenue units) in FY 2008; \$55,371 (144 revenue units) in FY 2009; and \$53,720 (140 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 20, 2011, representatives from the Postal Service were available at Woodhull Township Hall located at 7315 W Beard Rd in Shaftsbury to answer questions and provide information to customers. 35 customer(s) attended the meeting.

On March 28, 2011, 114 questionnaires were distributed to delivery customers of the Shaftsbury Post Office. Questionnaires were also available over the counter for retail customers at the Shaftsbury Post Office. 28 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 18 unfavorable, and 6 expressed no opinion.

One congressional inquiry was received on March 31, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Perry Post Office, an EAS-18 level office. Window service hours at the Perry Post Office are from 10:00 16:30, Monday through Friday, and 09:30 11:30 on Saturday. There are 0 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customer expressed a concern about the cost savings obtained by the Postal Service from the closure of Post Offices.

Response: The Postal Service has developed and begun implementing a range of cost-reducing initiatives. These include: consolidating operations, adjusting delivery routes, restructuring administrative and processing functions and closing district offices. We also have introduced several new products and services, including Priority Mail Flat Rate boxes and Adult Signature service, in an effort to grow revenue. I have enclosed the figures used to propose the closing of Shaftsbury.
2. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response: The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
3. **Concern:** Customers expressed concern over the dependability of rural route service.

Response: Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

4. **Concern:** Customers expressed concern over the dependability of rural route service. Customer has heard about lost and mis-handled mail from the Perry Post Office carriers. She is also concerned about the "unfriendly attitude" at the Perry Post Office.
- Response:** The customer expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
5. **Concern:** Customers expressed concern that postal employees at the adminoffice Post Office are rude
- Response:** The customer expressed a concern that postal employees at the administrative Post Office are rude. Employee courtesy is always a concern of postal managers. Postal employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations.
6. **Concern:** Customers felt inclement weather and poor road conditions might impede delivery.
- Response:** Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.
7. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
8. **Concern:** Customers wants to know how she would get delivery in an apartment.
- Response:** Rural delivery would be provided.
9. **Concern:** Customers were concerned about a possible address change to a different post office.
- Response:** The Postal Service is exploring options to have Post Office box delivery in Shaftsburg.
10. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
11. **Concern:** Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant due to retirement and there is no guarantee that any replacement postmaster would be from the community. Thank you however for the kind words regarding former postmasters at the Shaftsbury Post Office.

12. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

13. **Concern:**

Customers were concerned about mail security, specifically vandalism of the mailbox.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. Regarding vandalism, of course this is beyond the control of the Postal Service, however, we do suggest that all instances of mailbox vandalism be reported to the local law enforcement.

14. **Concern:**

Customers were concerned about mail security, vandalism, snowplow damage and distance to pick-up mail.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. An alternate can also be if a local business would be willing to house Post Office boxes locally in Shaftsbury.

15. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

16. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. The Postal Service is also investigating an alternate location for Post Office Boxes.

17. **Concern:**

Customers were concerned about vandalism of their mail box.

Response:

18. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Also, on any day that you have at least one Priority parcel, you can access "carrier pick-up" from the www.usps.com website. Your mail carrier will be notified of your request and will pick up at no charge!

19. **Concern:**

You were concerned about having to travel to another post office for service.

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Shafsbury is an unincorporated community located in Shiawassee County. The community is administered politically by Woodhull Township. Police protection is provided by the Shiawassee County Sheriff. Fire protection is provided by the Woodhull Township. The community is comprised of retirees and commuters, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: none. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Shafsbury Post Office will be available at the Perry Post Office. Government forms normally provided by the Post Office will also be available at the Perry Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. To ensure effective and regular service, the ZIP Code will change. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 30, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 56,779 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 12,500</u>
Total Annual Costs	\$ 56,779
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 56,779</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Shaftsbury, MI Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Perry Post Office, located five miles away.

The postmaster retired on January 30, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Shaftsbury Post Office provided delivery and retail service to 103 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 21. There are no permit mailers or postage meter customers.

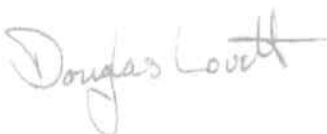
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$56,779 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Shaftsbury Post Office and Perry Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



DOUGLAS LOVETT
Manager, Post Office Operations

07/11/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SHAFTSBURG Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



07/08/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 09/11/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "Melissa Vander Slik".

MELISSA VANDER SLIK
Post Office Review Coordinator
PO BOX 999997
GRAND RAPIDS, MI 49599-9997



A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Melissa Vander Slik Date: 10/25/2011
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117 Fax No: (616) 776-6182

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 09/20/2011

Postal Customers of the Shaftsbury Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Shaftsbury Post Office, which was posted 07/11/2011 through 09/11/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Shaftsbury Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,



DOUGLAS LOVETT
PO BOX 999997
GRAND RAPIDS, MI 49599-9997



**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 09/20/2011

Postal Customers of the Shaftsbury Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Shaftsbury Post Office, which was posted 07/11/2011 through 09/11/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Shaftsbury Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in cursive script that reads "Douglas Lovett". The signature is written in dark ink and is positioned above the printed name and address.

DOUGLAS LOVETT
PO BOX 999997
GRAND RAPIDS, MI 49599-9997



10/25/2011

MEMO TO THE RECORD

SUBJECT: SHAFTSBURG
Docket Number 1381298 - 48882

The proposal to consolidate the SHAFTSBURG was posted with an "Invitation for Comments," at the SHAFTSBURG from 07/11/2011 through 09/11/2011 . No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

MELISSA VANDER SLIK
Post Office Review Coordinator
GREATER MICHIGAN PFC District



A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Melissa Vander Slik
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117

Date: 10/25/2011
Fax No: (616) 776-6182



A. Office

Name: SHAFTSBURG State: MI Zip Code: 48882
Area: GREAT LAKES District: GREATER MICHIGAN PFC
Congressional District: eighth County: SHIAWASSEE
EAS Grade: 11 Finance Number: 258590
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Melissa Vander Slik Date: 10/25/2011
Title: GREATER MICHIGAN PFC Post Office Review Coordinator
Tele No: (616) 776-6117 Fax No: (616) 776-6182

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 09/13/2011
2. Post Office Name SHAFTSBURG		3. State and ZIP + 4 Code MI, 48882-9800		
4. District, Customer Service GREATER MICHIGAN PFC	5. Area, Customer Service GREAT LAKES	6. County SHIAWASSEE	7. Congressional District eighth	
8. Reason for Proposal to Discontinue walk in revenue for 2010 was \$52570, with a total operating expense of \$89399, currently has 103 boxing customers. Currently earning 2.2 window hours daily.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service
11. Staffing		12. Hours of Service		
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 01/30/2009		a. Time M-F 08:00 - 11:30 - 12:30 - 16:00 Sat 09:30 - 10:30 Total Window Hours Per Week		
b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career		a. Lobby Time M-F 7:45 - 16:15 Tues: 7:45 - 14:15 Sat 9:15 - 11:15 34.00		
c. Current PM POSITION Level (150) EAS-11 Downgraded from EAS-11				
d. No. of Clerks- 0 No. of Career- 0 No. of Non-Career- 0				
e. No. of Others- 0 No. of Career- 0 No. of Non-Career- 0				
13. Number of Customers Served		14. Daily Volume (Pieces)		
a. General Delivery 0		Types of Mail Received Dispatched		
b. P.O. Box 103		a. First-Class 199 98		
c. City Delivery 0		b. Newspaper 43 7		
d. Rural Delivery 0		c. Parcel 4 6		
e. Highway Contract Route Box 0		d. Other 10 1		
f. Total 103		e. Total 255 111		
g. No. Receiving Duplicate Service 0		f. No. of Postage Meters 0		
h. Average No. Daily Transactions 20.60		g. No. of Permits 0		
Finances a. FY		Receipts		
2008		\$ 75,065		
2009		\$ 55,371		
2010		\$ 53,720		
		b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168		
		c. PM Fringe Benefits (33.5% of b.) \$11,111		
15a. Quarters				
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 08/31/2012 Annual Lease \$ 12500				
30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)				
Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				
15b. Explain:				
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed): Name PERRY EAS Level 18 Miles Away 5.0 Window Service Hours: M-F 10:00 16:30 SAT 09:30 11:30 Lobby Hours: M-F SAT PO Boxes Available: 0		
18. Businesses in Service Area: No: 0		20. Nearest Post Office (if different from above): Name PERRY EAS Level 18 Miles Away 5.0 Window Service Hours: M-F 10:00 16:30 SAT 09:30 11:30 Lobby Hours: M-F SAT PO Boxes Available: 0		
21. Prepared by				
Printed Name and Title GREGORY BOOG		Signature GREGORY BOOG		Telephone No. AC () (616) 776-6117
PO Discontinuance Coordinator Name MELISSA VANDER SLIK		Telephone No. AC () (616) 776-6117		Location GRAND RAPIDS, MI



10/04/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
SHAFTSBURG
Docket Number 1381298 - 48882

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in dark ink, reading "Nancy L. Rettinhouse". The signature is written in a cursive style with a large initial 'N'.

NANCY RETTINHOUSE
District Manager

Docket: 1381298 - 48882

Item Nbr: 44

Page Nbr: 1

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	SHAFTSBURG, MI, 48882-9800
EAS Level:	11
District:	GREATER MICHIGAN PFC
County:	SHIAWASSEE
Congressional District:	eighth
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Propsed:	retired
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	103
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	103

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/30/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
02/10/2011	District manager authorization to study.
03/28/2011	Questionnaires sent to customers. Number sent: 114 Number Returned: 28 Analysis: Favorable 4 Unfavorable 18 No Opinion 6
	Petition received. Number of signatures: 0 Concerns expressed:
03/31/2011	Congressional inquiry received: Yes Concerns expressed:
	wanted to make sure that proper procedures for closure were being followed
10/26/2011	Proposal and checklist sent to district for review.
07/08/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
10/26/2011	Proposal and invitation for comments posted and round-dated.
10/03/2011	Proposal and invitation for comments removed and round-dated. Comment Analysis: Favorable 0 Unfavorable 4 No Opinion 0 4
None	Premature PRC appeal received. Concerns expressed:
09/13/2011	Updated PS Form 4920 completed (if necessary).
10/04/2011	Certification of the official record.
10/04/2011	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
11/08/2011	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.

12/13/2011	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
12/28/2011	Appeal to PRC received.
	PRC opinion received on appeal: Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

MELISSA VANDER SLIK	(616) 776-6117
Name/Title	Telephone Number
MELISSA VANDER SLIK	(616) 776-6117
District Post Office Review Coordinator	Telephone Number

Post



12/28/2011

DISTRICT MANAGER
GREATER MICHIGAN PFC
PO BOX 999997
GRAND RAPIDS, MI, 49599-9997

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
SHAFTSBURG, 48882-9800 Docket No. 1381298 - 48882

This is to advise you that an appeal to the final determination to discontinue the SHAFTSBURG has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations GREAT LAKES Area
Government Relations and Public Policy

Postal Regulatory Commission
Submitted 1/3/2012 3:41:28 PM
Filing ID: 79265
Accepted 1/3/2012
Docket No. A2012-103

Postal Regulatory Commission


Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that the Commission received two petitions for review of the Postal Service's determination to close the Shaftsbury post office in Shaftsbury, Michigan. The first petition for review received December 27, 2011, was filed by Aloise Bachelder. The second petition for review received December 27, 2011, was filed by Everett and Jill Held. The earliest postmark date is December 16, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review).



Shoshana M. Grove
Secretary

Date: January 3, 2012

Attachment

A2012-103

December 15, 2011

RECEIVED Received

Dear Sir,

2011 DEC 27 P 2:31 DEC 20 2011

POSTAL REGULATORY COMMISSION
Office of PAGR
OFFICE OF THE SECRETARY

PLEASE - Work whatever magic you can to stop this from occurring! Shutting down the small offices and some of the distribution centers will lower public support for the entire system. The postal system has been and needs to remain a main artery for our country.

I as well as many other residents, am a patron of the Shaftsbury, Michigan 48882 Post Office. This post office knit's the fabric of our community together.

Our community has had to come to the reality that our postal system will be radically altered in the very near future. This system has been a mainstay to our community as well as communities across our country.

By transferring some of the services this post office provides to a local car dealership or local quick-stop store, you have radically down-graded the importance of our postal service.

Perhaps I might make a suggestion. Many years ago, you were the absolute carrier of packages. Always dependable and naturally door-to-door. Instead of withdrawing services, it is well within your reach to increase parcel delivery based 99% on your past reputation. You are FANTASTIC when it comes to getting there on time and even better when the remote areas need your service. Without the convenience of the Shaftsbury Post Office, you will see decline in the parcel business you should be nurturing. It is still out there - embrace it!

Don't forget, carriers are the life line of the elderly. The domino effect will occur from closing our easy access to our local post office to next, our delivery service. The carriers - When the mail has not been removed from the box at the road, who checks to see WHY? No single person as often as the mail carrier! Let the public be reminded and keep your service healthy. You can do it.

Thank You for Your Time and Consideration of My Concern.
Listen to me; I am one of thousands that feel exactly the same.
They may not take time to write it but believe me, you are far more appreciated now than you will be once you facilitate you own decline.

Aloise Bachelder



8723 Britton Rd.

Laingsburg, Michigan 48848

PS - I am rural, located directly between Laingsburg and Shaftburg, Michigan.

A2012-103
RECEIVED

December 16, 2011
7640 Hidden Lakes Drive
Perry, Michigan 48872

2011 DEC 27 P 2:31

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

Postal Regulatory Commission
901 New York Avenue N.W. Suite 200
Washington, DC 20268-0001

Dear Postal Regulatory Commission,

Please do not close the Shaftsbury, Michigan Post Office. Instead look at the area that it services, from Perry Township line, to Laingsburg line, to Haslett line, to Williamston line. This is a large though rural area. The closest post office is in Perry, Michigan which is 7-10 miles away for us patrons. The Perry, Michigan Post Office is on a very busy corner and the parking lot is hard to enter and exit.

Please review the map of this area and don't close our local Post Office. In fact we could use delivery out of our Shaftsbury, Michigan Post Office.

Thank you for your consideration.

Sincerely,



Everett and Jill Held

Received

DEC 27 2011

Office of PAGR